

CLOUD BASED CONTENT MANAGEMENT SOLUTION

A cloud based digital content authoring and publishing solution with features such as check-in\check-out, version management, workflow, integration with Office 365, etc.

Client provides online training programs for workplace harassment, diversity and discrimination. Their online training programs are ready to launch, simple to manage, and meet the needs of most organizations. They deliver automated, end-to-end management of entire training initiative.

CLIENT PROFILE



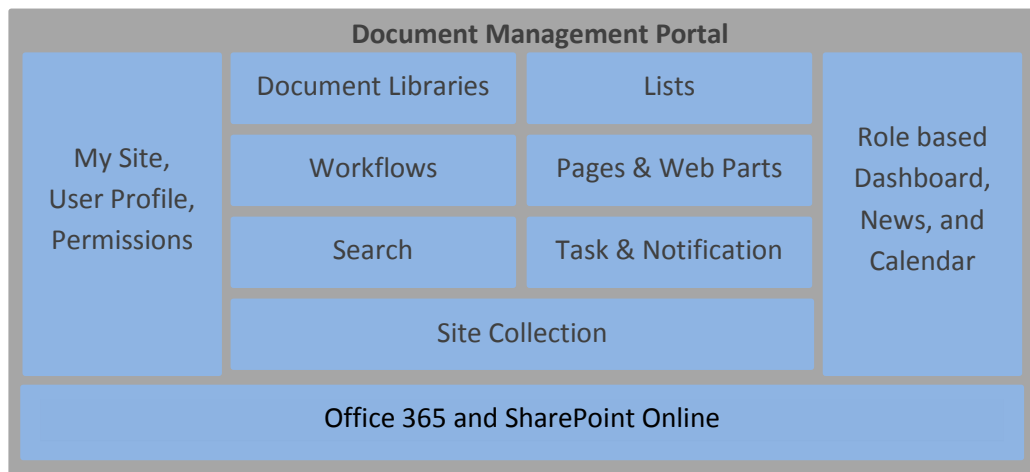
BUSINESS SITUATION

The manual processes and email based collaboration was time consuming and highly error prone. Client needed automated business process, centralize all the content, searching and availability of the documents, audit trails, versioning and email alerts. Due to the increased growth in client base and the contents, there was dire need of centralized system for client to generate, share and manage contents with relevant stakeholders.

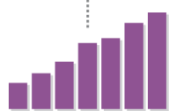
Synoverge had proposed the SharePoint Online and Office 365 based solution to address the requirements of client. Client does not have any SharePoint infrastructure and skills to setup and maintain the SharePoint based solutions therefore Office 365 based solution made lot of sense and it was much ease to set up and manage the SharePoint environment within minimal amount of Time.

SOLUTION





SharePoint Online based solution incorporated the features such as Document storage and management, Audit Trails, Versioning Workflows, Email Alerts, Sharing and searching documents. Business process is automated using the customized SharePoint workflow and email alerts to make most of the features available and seamlessly transition from manual processes. Approval history is maintained and shown using the audit trails. All the users of the system are having role based dashboards available to them. Reports are provided to different departments as per their customized requirements. At any time admin will be able to set up and manage the user for all the departments of the organization. Admin will be able to define the policies for the data archival



Projected Business Benefits

- Setting up SharePoint Online Environment with Office 365
- Scalable solution with consistent and good looking User interfaces.
- Department wise business process automation
- Department wise Governance and Content implementations
- Customized Workflows and Email Alerts
- Organizing Taxonomy and Metadata
- Versioning, Audit trails and Document Sharing
- Searching and Retrieval
- Dashboard and reports
- User Management
- Archival and Retention management

Office 365, SharePoint Online

**TECHNOLOGY
(OPTIONAL)**





FOCUSED AREAS/SERVICES

Synoverge Cloud Computing Practice focuses on enabling the enterprise by accelerating innovation, delivering business agility and reducing costs. We partner with organizations in their journey from vision to execution; and help them seamlessly transition to the Cloud through our comprehensive range of Cloud services - from Cloud strategy and assessments, to Cloud architecture and vendor selection, to implementation, management and Cloud governance.

Synoverge Technologies Pvt. Ltd. is global technology consulting company that harnesses the power of technology and leverages existing investments of clients to offer transformation led business solutions to enterprises globally. Synoverge has been founded by a group of 5 practicing IT professionals, with each one of them bringing over 15 years of experience in Technology Consulting and have worked with fortune 1000 clients through leading IT consulting

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