

Online Corporate Positioning & Survey & Analytics Platform

Organizations today need to focus on many more aspects around health that goes much beyond their employees well being. It is important to measure that objectively and work towards a model that provides sustainability.

US based Product Consulting company helping its corporate customers take surveys focusing on multiple facets around organizational health.

CLIENT PROFILE



BUSINESS SITUATION

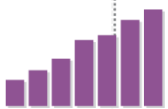
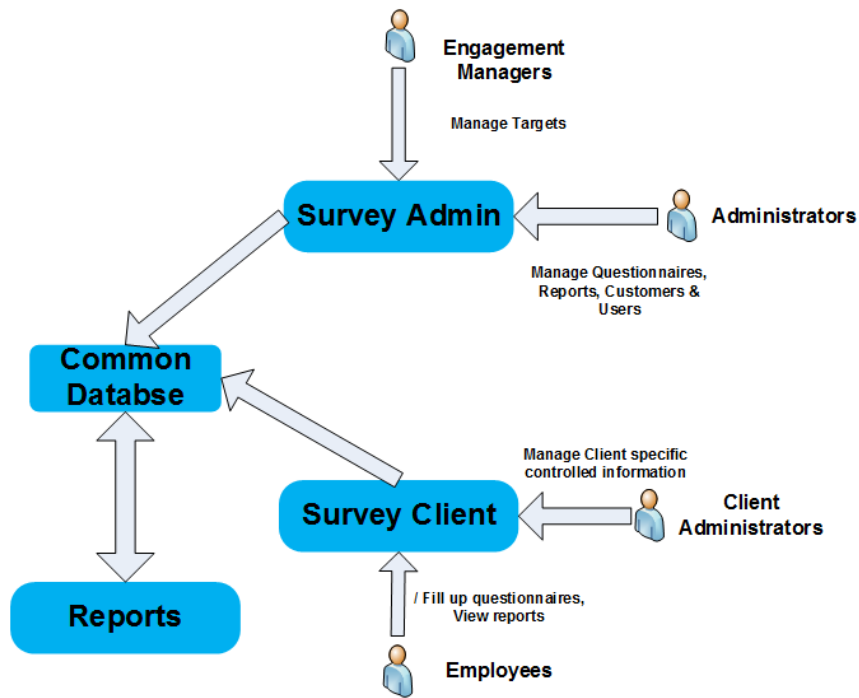
The customer, comes with decades of experience in helping insurance companies devise the right premium for corporate insurance. The customer was managing the entire process manually through an excel sheet. This required a lot of rework and cumbersome processes around data collation and reporting. The turnaround time for recommendation after the surveys were taken was 8-14 weeks.

The formulae for calculating the score for the answers taken varied by customers, their profiles and the questions. Further, the questions were in 30 different languages and were used by their customers globally. Automating the entire platform to meet the new business demands of expanding business seemed to be an impossible task, given the complications that were involved around business rules and subjectivity of the questions.



SOLUTION

Synoverge team of consultants, architects, technologists, designers and architects engaged with the customer helping them automating the entire process right from onboarding the customer to delivering the health score of an organization. The solution further supported multiple languages and also allowed the customer to add more questions as and when they evolve with business and new requirements.



Projected Business Benefits

- Automated Survey notifications
- Reduced Turnaround time to 24 hours instead of 12 days
- Supported in 56 languages across the globe
- Can be integrated with Customer's intranet based on SSO
- Reduced costs for manual work
- Better customer experience
- Better & interactive reports that can be drilled down for more insights
- Visual charts, Downloadable data into excel and into images

Java, J2EE, jQuery, JBOSS, MYSQL, Hibernate, EJB **TECHNOLOGY**



**FOCUSED
AREAS/SERVICES**



Synoverge Product Engineering Services group works with its customers to create solutions leveraging technology to solve business problems through its proven expertise, methodologies and industry standard practices

Synoverge Technologies Pvt. Ltd. is global technology consulting company that harnesses the power of technology and leverages existing investments of clients to offer transformation led business solutions to enterprises globally. Synoverge has been founded by a group of 5 practicing IT professionals, with each one of them bringing over 15 years of experience in Technology Consulting and have worked with fortune 1000 clients through leading IT consulting



Ahmedabad 
D – 4, Galaxy,
Near Himalaya Mall,
Opp. Sunrise Park,
Ahmedabad – 380052

Mumbai 
Unit no 213,
Bldg. no 2, Sector 3,
MBP, Mahape,
Navi Mumbai - 400709

Japan 
No.6, Kita Suna REISE
HOBBY, 1-18-2 Kita
Suna, Koto-Ku, Tokyo,
Japan 〒136-0073

The Netherlands 
Sporlaan 5a,
1406 SR
BUSSUM,
The Netherlands