



### Techno-Functional Consulting and Advisory Services for SAP Implementation and Rollout

A global company that develops, manufactures and sells excavators, wheel loaders, off-road dump trucks and other products. The client is a leader in the area of construction machinery, and has manufacturing facilities in Europe, the U.S. and East Asia.

### CLIENT PROFILE



### BUSINESS SITUATION

- ✓ There were 3 different core ERP application environments running on two distinctly separate hardware platforms.
- ✓ All core ERP applications were supported and maintained by engineers located in Japan.
- ✓ This support structure faced issues in providing responsive and flexible IT application service due to language barriers and time differences.
- ✓ Furthermore, the aging IT infrastructure and technology posed a significant risk to business continuity.
- ✓ From a business perspective, due to the functional and structural limitations of the current ERP environment, Client was facing significant issue regarding the lack of visualization and communication between departments regarding Production, Sales and Inventory related information and real time data.

### Advisory Services:

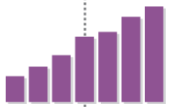
- ✓ The Client's Consulting arm in US was the Implementation Partner for SAP in their EU Region
- ✓ Principle Client was not knowledgeable in SAP and also had language barriers

### FOCUSED AREAS/SERVICES





- ✓ Synoverge Consultant’s role was to provide services around:
  - Review & Monitoring of SAP Implementation Plan
  - Review and Pro Active Advice on Risk and Issue Management
  - Solution Review
  - Review the User Testing Approach
  - Review Data Migration Strategy and Plan
  - Conduct Periodic Project Audits



**BUSINESS  
BENEFITS**

- ✓ Right Solution is Configured and Implemented
- ✓ Assurance that Project Risks & Issues are managed well by the implementation team
- ✓ Key Contribution to Process Improvement.
- ✓ Project Budget and Schedule is managed
- ✓ Minimize delays and cost overruns

Synoverge Technologies Pvt. Ltd. is global technology consulting company that harnesses the power of technology and leverages existing investments of clients to offer transformation led business solutions to enterprises globally. Synoverge has been founded by a group of 5 practicing IT professionals, with each one of them bringing over 15 years of experience in Technology Consulting and have worked with fortune 1000 clients through leading IT consulting organizations.



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